

# Evron x Spire

**Empower** your business and your team  
with end-to-end service solutions.

Since 1983.



E V R O N



# **Evron x Spire**

**Brought To You By The Team At Evron.**

# About Evron

## Our Mission

Since 1983, Evron has empowered more than 800 SMB's throughout North America. We are your long term partner, driven to not only implement the latest solution in your system, but to provide consultation, training, customizations, and a host of services that can allow you to run your business more efficiently with less setbacks. We want businesses to stop worrying about their IT so they can run their organizations and reach their goals.

## CORPORATE PROFILE

With a history of innovation, industry, and passion for excellence, Evron provides a single point of accountability that businesses demand in our digital present and future. We have helped organizations dramatically improve their customer service, increase sales, and cut the cost of doing business.

800 + Clients



56+ Team

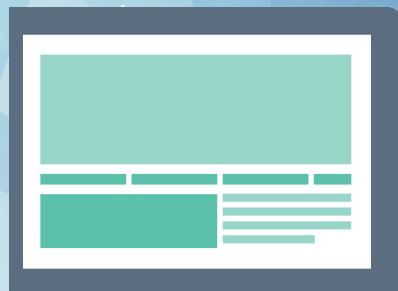


36 Years in Business

## Some Of Our Trusted Partners



experience business  
automation with  
Evron Field Service.



# Evron Field Service

## What is it?

Evron Field Service is an end-to-end field service software solution built with integration to Spire. It automates business processes in the office and in the field to reduce billing turnaround time, improve customer service and put the right technicians in the right place at the right time, allowing you to focus on managing and growing your service and installation business.

Optimized for service organizations that use mobile field resources, Evron Field Service allows you to connect with your customers and their equipment while automating and streamlining the service process.

## Is It For My Business?

Evron Field Service is most ideal for SMB's in service organizations such as:

- IT Infrastructure Services
- HVAC Installation and Repairs
- Medical Equipment Service and Repairs
- Construction Subcontractors
- Manufacturers

## Feature #1: Dispatch

Dispatchers can save time and make better-informed decisions when they have customer information, equipment service history, and technician availability and skill sets at their fingertips. If you schedule a handful of calls or dozens of calls per day, you can save significant time and reduce scheduling errors by using our intuitive calendar interface with multiple views.

You can filter by dispatch location, by individual technician, by skill, or by call type. The Agenda presents multiple appointments on one screen. You may also use our day/week/month view or our unique and intuitive timeline view. Whatever perspective you need, your dispatchers can find it, configure it, and make it a default.



## Feature #2: Resource Tracking

Manage information about field technician qualifications, certifications, and skill sets.

Schedule work in advance and assign the right resource for the right job. Then report on individual performance around utilization and evaluate adherence to budgets and job estimates.

## Feature #3: Mobility

Our software runs in the cloud and is completely mobile enabled. All users access the same data in the central database, so everyone sees updates in real time. The easy to use system can be operated on any mobile device or laptop.

Frequent changes to work orders and customer needs demand that all information be up to minute and readily available so techs can be experts on the field. A simple user interface makes the mobile experience easy to manage from inspection, to signatures and approvals.

## Feature #4: Map Integration

Use our mapping integration technology to provide back office and field staff with visual route maps and turn-by-turn directions. Dispatchers can view the locations of all appointments assigned with a press of a button.

## Feature #5: Work Order Management

Service Work Orders are used for data collection for all materials used in repair and service, as well as for labor and billable expenses. Configurable to provide the automation and validation you desire, using default and calculated values to save data entry time. Gauge your profitability in real time at the work order, contract, or project level. Report on technicians utilization rates and track costs against budget. Updates are real-time.

Bonus: it eliminates the need of paper-based checklists that guide and document procedures.

## Feature #6: Service Contract Management

Keep track of complex contracts with customers. Connect the contract to a time period, equipment list, location, or any combination of these. Or, create a new contract in a snap.

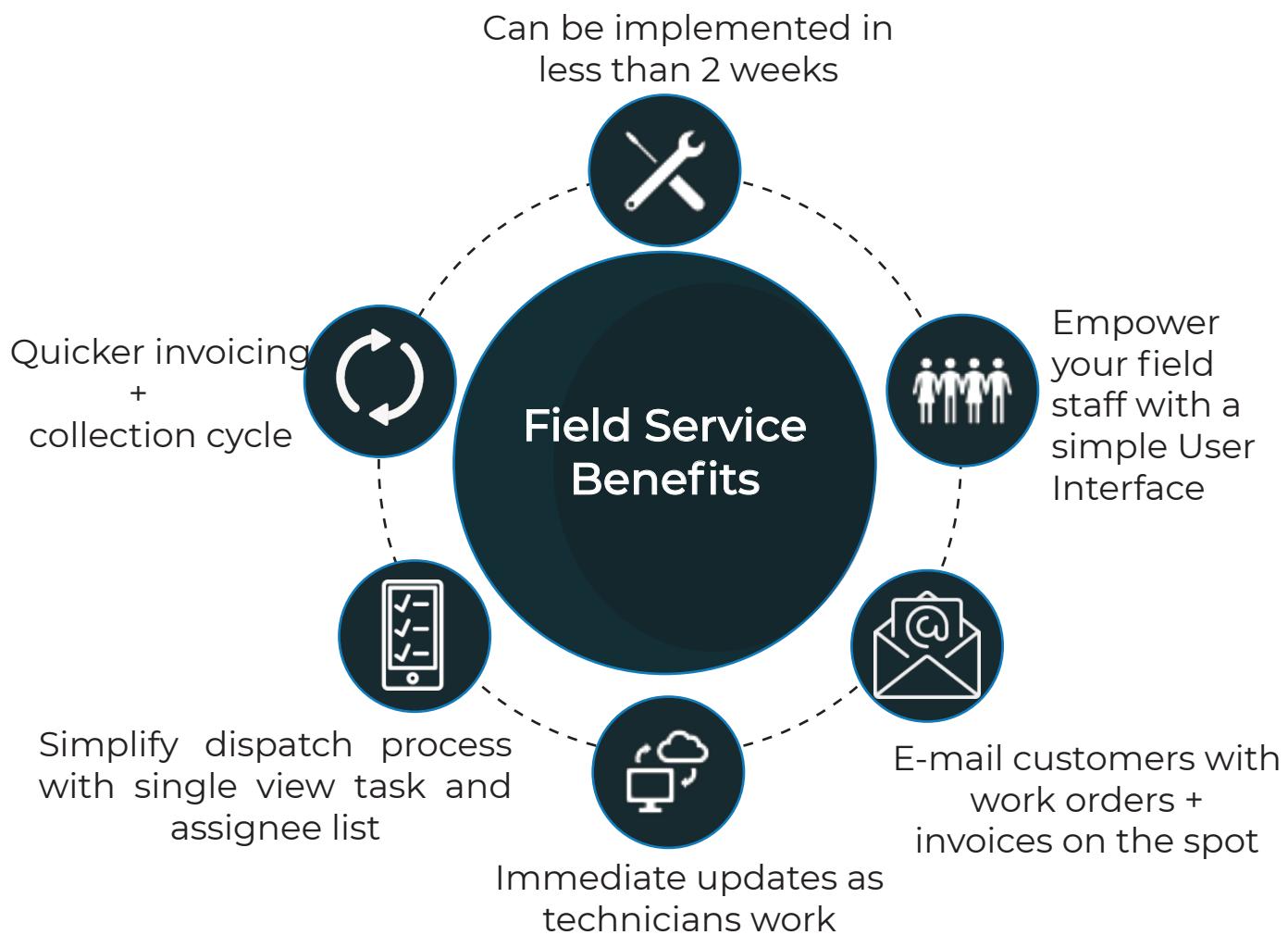
Blanket Contracts govern service activities across all locations and all equipment for a customer. Automated billing for contracts and related service allows you to meet Service Level Agreements while focusing on the job.

...and always seamlessly integrated with Spire

With integration to Spire, Evron Field Service offers comprehensive solution that covers all aspects of your service business life cycle in combination with Spire.



# Why Evron Field Service?



# 9 Reasons Why You Need To Upgrade Your ERP System

1

## Scalability

You need software that can grow with your business

2

## Features

Your current software vendor provides limited feature updates

3

## Growth

Your company has outgrown entry level accounting software

4

## Globalization

You need software that meet needs of those with a global presence

5

## Support

Your software vendor doesn't provide the proper support to fix your issues

6

## Technology

Software limitations due to outdated technology

7

## Flexibility

Your current software isn't flexible enough to adapt your business processes

8

## Visibility

You don't have access to real-time info to make better decisions

9

## Accuracy

Your system requirements increase chances of potential errors



# Why BusinessVision Users Are Switching To Spire



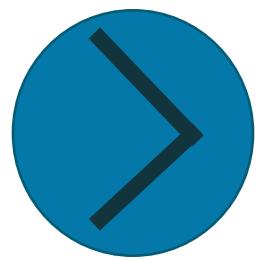
Technology is evolving at a rapid pace. Businesses expect more from their software and that means new features, greater flexibility, and an enhanced user experience to simplify the complexities of managing day-to-day operations. With Spire, you can transform your business to become more efficient, meet customer demand and drive profitable growth.

## Choose Spire For:

1. Enhanced Customer Experience
2. Increased Usability + Efficiency
3. Modern Technology

\*Pre-2017 Versions of BusinessVision will stop working in 2020. Are you prepared?





## REQUEST A DEMO

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/evroncomputers



