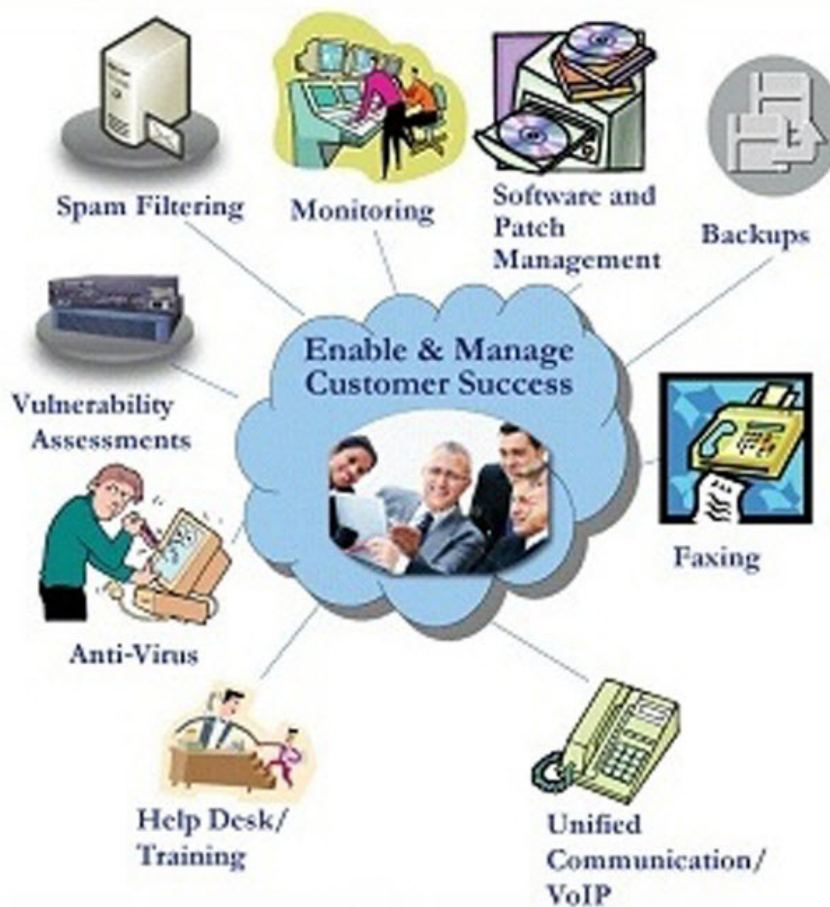


# Managed Services

By EVRON



## HIGHLIGHTS

- Technology Vision: Outsourced CIO
- Pay As You Go Model
  - Low Upfront Investment Costs
  - Monthly Charges Per Device, Employee Or Service
  - No Long-Term Commitments
  - Operating Expense
  - Increase Return on Assets
- Rapid Delivery Model
- Remote and On-site Support
- Hardware & Software Options
- Rock-solid Managed Security

# Managed Services

By Evron

## What is Managed Services?

**Managed services** is the practice of transferring day-to-day management of systems or operations as a strategic method for improved, effective and efficient operations.

## Why Managed Services?

- Manage/minimize risk
- Reduce costs
- Access to specialized resources
- Improve business agility
- Increase focus on “core” competencies

## Managed Services Benefits

- **Resource usage**
  - Make best use of your staff
- **Expertise**
  - Your IT environment is increasingly complex
- **Security**
  - Ensure your critical services are being maintained
- **Pro-active**
  - Resolve problems before they Happen
- Increase your staff productivity
- More effective customer service
- Predictable costs
- Single point of accountability, crucial in ensuring contract success
- Move IT from a reactive cost centre to pro-active business function
- Predictable expense management

- Focus from deploying and supporting applications to managing the services those applications provide
- Industry expertise from Evron that has “been there, done that.”

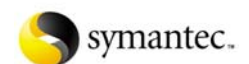
## Services

- Single point accountability for systems administration and development
- Evron team to manage your environment
- Database tuning and ongoing management
- Environment management
- Technical architecture planning
- User and rights compliance management
- Fully manned helpdesk for user issues
- Training and system development recommendations
- Service analytics
- Software upgrades
- Line of business applications
- Servers and Network Components
- Out of Warranty Equipment Support
- Hardware and replacement parts
- Professional service projects

Call us at: (905) 477-0444  
Email: [evron@evron.com](mailto:evron@evron.com)

## Partners With The Best

Evron is a recognized and certified partner of the world's leading technology companies, including:



## Evron Products and Services

**Evron sells, implements, supports and designs solutions for every one of your business needs:**

**Infrastructure:** Network Architecture | Hardware | Remote Access | Security | Anti-Virus | Cabling

**Application Software:** Field Service | Accounting | Project Costing and Management | CRM | E-Commerce | Warehouse Management | Financial Reporting

**Services:** Managed Services | Technical Support | Internet Development | Custom Programming | Implementation | Training

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